

CYNGOR SIR POWYS COUNTY COUNCIL**Pension Board
21st September 2018****REPORT BY: Pension Fund Manager****SUBJECT: Member Addresses With Active Gone Away Indicator**

REPORT FOR: Information

1. Introduction

- 1.1 At the Powys Pension Board Meeting on the 10th of July 2018, Board requested information on the number of records where the “Gone Away” indicator was present on a member address data view.

2. Results

- 2.1 Interrogation of the Pensions Administration system produced the following number of records with the “Gone Away” indicator present:

Deferred	638
Pensioner (inc dependants)	13
Frozen refund	46

3. Considerations and next steps

- 3.1 The results above are useful in so far as they help guide what the Fund does next in order to obtain up to date addresses, but it is clear that an address trace exercise needs to be carried out. Work on this will commence as soon as possible.
- 3.2 It should be noted that the Fund also corresponds electronically to those members for whom we hold an email address and are registered to use the online system. So, although the member has the opportunity to update their address themselves via the online facility, they will still receive correspondence electronically.